

Data Integrity Checklist

Set clear data standards for names, addresses, dates, and emails.

Consistent formatting ensures accurate receipting, reduces duplicates, and improves mail delivery. This protects donor trust and lowers costs.

Document your processes and revisit them annually.

Staff turnover is common across United Ways. Documented workflows preserve institutional knowledge and maintain continuity year over year.

Use Excel as your first cleanup tool (formulas, text-to-columns, conditional formatting).

Many cleanup issues are faster to fix in Excel before importing. This reduces manual edits in Andar/360 and prevents invalid data from entering the system.

Use Data Mining Operations (DMOs) to extract only the data you need to review or fix.

Targeted queries save staff time and help isolate issues such as missing emails, invalid codes, or outdated employer information.

Use Andar Connector for safe, repeatable bulk updates.

Connector allows high-volume changes with safeguards, reducing manual entry and lowering the risk of errors during large cleanup efforts.

Leverage Executive Plus to automate cleanup and monitor data health.

Automation can catch issues before they spread. This saves hours of staff time and enables proactive stewardship and reporting.

Clean outside data first before importing anything into Andar/360.

Cleaning HR files, payroll reports, and external lists before import prevents duplicates, invalid codes, and misaligned giving information from entering your CRM.

Train staff to search before creating new accounts to prevent duplicates.

Duplicate donor and company accounts cause stewardship errors, incorrect receipts, inaccurate workplace results, and reconciliation challenges.

Assign a duplicate-review owner and run the tool regularly.

Making someone responsible to maintain a reviewing schedule keeps donor files clean and ensures financial and campaign data remains trustworthy.

Don't ignore smaller data areas (UDFs, affinity tags, web domains, e-Community notes).

These fields support segmentation, stewardship, digital engagement, and reporting. Even small inconsistencies can weaken campaign insights and donor journeys.

Validate email syntax and domain accuracy at least once a year.

Clean emails reduce bounce rates, improve deliverability, and ensure donors receive confirmations, receipts, and stewardship messages.

Standardize and audit dates (campaign periods, acknowledgments, expiries).

Accurate dates support proper reporting cycles, pledge tracking, and audit readiness. This is important for financial stewardship and compliance.

Use a campaign wrap-up checklist to close out each year cleanly.

A structured wrap-up ensures pledges, designations, payments, and company information are aligned before year-end processing and receipting.

Schedule routine data audits monthly or quarterly.

Smaller, more frequent checks prevent large data issues from accumulating, saving time and ensuring data is reliable for reporting.

Remember the ROI: Clean data = less rework, faster reporting, better donor stewardship.

Data integrity isn't just a technical task, it directly affects donor satisfaction, operational efficiency, campaign results, and community impact reporting.